



BrockmannundKnoedler Friends
Zwickau GmbH
An der Frauenkirche 1
01067 Dresden

1 — Allergy test

If you would like a color treatment, you will need to take an allergy test at our salon 48 hours prior in order to determine whether the chemical hair products are suitable for your skin. Please make an appointment for this. The test is performed on the inside of the elbow and will need to be monitored by you for 48 hours. If you experience a rash, redness, burning, itchiness, or similar, you should not use the product. The test is a precautionary measure, and medical advice should be sought in cases of doubt.

If, after undergoing our treatment with chemical hair products, you still experience a reaction, please inform us immediately. We also wish to advise that chemical hair dyes are not suitable for persons under 16, and we do not provide hair-dyeing treatments for people under this age.

2 — Bond-building agents

If your hair has been treated with any kind of bond-building agent (-Plex, -Bond etc.)—regardless of the system, manufacturer, or active agent (e.g. maleates, maleic acid etc.)—we do not assume any liability, nor provide any guarantee, for the result of the haircut, color, or care treatment.

If you use said products, or your hair has ever been treated with such products in the past, please let us know.